**Course Syllabus**

Academic year: 2020-2021

|  |  |
| --- | --- |
| Institution | University of Petroşani |
| Faculty | Science |
| Field of study | Management |
| Level | Bachelor |
| Program of study | Management |

|  |  |
| --- | --- |
| Course | **Quality Management** |
| Code | C.A.2.2.12 |
| Year of study (semester) | II (IV) |
| Number of hours | 56 |
| Number of credits | 5 |
| Professor | Prof., Ph.D. IONICĂ Andreea |

|  |  |
| --- | --- |
| **No.** | **Topic** |
|  | Quality. Basic concepts |
|  | Theoretical approaches on Quality Management |
|  | Quality management systems in the context of standards in force |
|  | Planning and organizational aspects in the context of the quality management system |
|  | Quality Management tools |
|  | Costs related to quality |
|  | Quality audit |